

Data Protection Statement (Art. 13 GDPR)

As part of our Customer portal application, we, the Pfeiffer Vacuum Technology AG, process personal data from you. Please find our address in the legal notice (<https://www.pfeiffer-vacuum.com/global/en/legal-notice>). The processing of data is based on different legal bases, depending on where the processing of personal data is collected, stored or used.

When creating an account

When you create an account, the following personal and company data is always requested:

- Company name
- Country
- Salutation
- First name
- Last name
- e-mail

If you continue to complete your registration in order to use the full functionality of our platform, the following additional personal and company-related data will be requested:

- Customer ID
- Further company details (optional)
- Department (optional)
- VAT number (optional)
- Phone number
- Fax (optional)
- Company Address (street, house number, postcode, place and country)

We collect, store and use this data, which you are obliged to enter, in order to be able to create access for you and to be able to contact you and address you personally within the scope of communication. The processing is based on Art 6 Paragraph 1 lit. f GDPR.

We will use the optional fax number, if you provide it, as a second possibility for written contact and, if you wish, for further written communication.

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Usage after account creation

If you use your account to send us inquiries, the following personal data will be processed:

- The complete content of your request including the data of the requesting account

The processing is carried out in the context of a pre-contractual measure or in the context of the fulfillment of the contract on the basis of Art. 6 Para. 1 letter b GDPR.

Transfer and deletion periods

We process your data exclusively in-house. If third parties are or will be involved in the processing, these third parties are involved as processors on behalf of us in accordance with Art. 28 Para. 3 GDPR. We store the data until the purpose is fulfilled and within the legal retention periods.

Further, generally applicable declarations on data protection

For all other information relevant to data protection, for example on your rights and our data protection officer, please refer to the data protection declaration on our website. You can find it here:

<https://www.pfeiffer-vacuum.com/global/en/privacy>